

Come to Daddy service - Instructions

Do you have trouble finishing a Bastl Instruments DIY kit? Don't worry! You can buy the Come to Daddy service. Send the unit back to us and daddy will take care of it and send you back fully working unit!

Please read the following instructions before buying this product and sending the unit:

- Buy Come to Daddy service at the Noise Kitchen e-shop
- Download the preformed Customs Declaration file at Come to Daddy product (*this point is valid only if you are not sending from EU*)
- Print the Customs Declaration and sign it along with the date (*this point is valid only if you are not sending from EU*)
- Prepare detailed description of your issues. Don't forget to include your address! Print it and make a pdf file of it.
- Send us the copy of the documents at diy@bastl-instruments.com.
- Put the unit with the printing inside the package.
- Attach the printed and signed Customs Declaration on the front side of the package (*this point is valid only if you are not sending from EU*).
- Your address and name on the package has to match with your order details
- Send this package on the following address:

Tomáš Niesner
Bastl s.r.o.
Rybářská 13
603 00 Brno
Czech Republic

Please note: We do not want to annoy you by this. We set these instructions only for easier, smoother and faster process of delivery and repair. Failing to comply those instructions we reserve the right not to accept the requirements on repair or service of DIY kits.

